

Patient Notice

Udny Station Surgery, Reduction in Opening Hours

Could all patients who attend Udny Station Surgery please be aware that due to the increasing pressure from several challenges, including staff shortages, dispensing practice requirements, patient safety and ongoing sustainability concerns, we regretfully have had to make the decision to reduce our opening hours. GP and dispensing provisions have already previously been reduced at the branch with no significant impacts.

As a result of that reduction, the surgery and dispensary opening hours will be restricted to the days that a GP is available in the practice, which is currently a Tuesday and a Thursday.

If you need medical attention out-with these hours you can telephone 0345 189 7070 to speak to a receptionist at Scotstown Medical Practice, or dial 111 after surgery hours.

This will come into effect from Monday 26 August 2024.

The revised opening hours for attending appointments and the collection of prescriptions and dispensed medication shall be:

Tuesday 08:30 - 14:30

Thursday 08:30 - 14:30

Urgent medical advice can be obtained by contacting NHS24 on 111.

If you need prescription advice, you can telephone 0345 189 7070 to speak to a receptionist at Scotstown, or telephone your local pharmacy.

The prescription request mailbox for Udny Station Surgery is 01224 551435. Please leave the following information on our answer machine:

- your name, address, date of birth, telephone number
- the name of the medication you require
- where you would like to collect the prescription from e.g. your nominated pharmacy.



Link to local pharmacies